



Trusted Tiny Things App Survey

This questionnaire is designed to obtain user feedback on the Trusted Tiny Things mobile app and service.

Hello,

We would like to invite you to complete a online survey that we designed in order to obtain feedback about our Trusted Tiny Things technology. The survey should not take more that 10-15 minutes to complete.

Thank you very much for your contribution to our Project.

There are 13 questions in this survey

General Information

General information

[]What is your gender?

Please choose **only one** of the following:

- Female
- Male

[]What is your age group?

Please choose **only one** of the following:

- 18-25
- 26-34
- 35-44
- 45-54
- 55+

[]How many internet connected devices are you interacting with on a daily basis? (e.g. smartphones, laptops, PC, smart appliances, consoles, tvboxes...)

Please choose **only one** of the following:

- 0-1
- 2-5
- 5-10
- 11+

[]Do you use third-party applications in your smartphone?

Please choose **only one** of the following:

- Yes
- No

[]Roughly how often do you use your smartphone during the day? (e.g. playing games, checking emails, making to do lists, browsing)

Please choose **only one** of the following:

- All the time
- At least once every hour
- Several times a day
- Rarely

[] On a scale from 1 (strongly disagree) to 5 (strongly agree) please quantify the following statements about you.

Please choose the appropriate response for each item:

	1	2	3	4	5
I always read terms and conditions before installing new app or registering to new online service.	<input type="radio"/>				
I am cautious to whom I share my personal information with online.	<input type="radio"/>				
I am selective of what personal information I share online.	<input type="radio"/>				
I am against the collection of biometric or behavioral information about me.	<input type="radio"/>				
I am more inclined to share my personal data if I know how the data is used.	<input type="radio"/>				
I think that I should be informed about the capability of the devices I interact with.	<input type="radio"/>				
I don't mind sharing data about me online if I trust the organisation providing the service.	<input type="radio"/>				
I believe as owner of the device I should have full control over the behaviour of the device (eg. turning it on and off, turn off microphone etc.)	<input type="radio"/>				

Trusted Tiny Things Mobile Application

[] On scale from 1 (strongly disagree) to 5 (strongly agree) please quantify the following statements about your experience with the Trusted Tiny Things app and system.

Please choose the appropriate response for each item:

	1	2	3	4	5
I was aware of what I could do with the NFC technology before I started using the app.	<input type="radio"/>				
It was easy to scan the NFC tags available in bus stops.	<input type="radio"/>				
From the main screen on the app I could immediately see what the service I was about to access was capable of.	<input type="radio"/>				
I would scan the NFC tag on the bus stops even if I didn't know what the service was doing.	<input type="radio"/>				
The app was intuitive.	<input type="radio"/>				
The language used to describe the capabilities of the service was clear.	<input type="radio"/>				
I would have liked more detailed information about the capabilities of the timetable service.	<input type="radio"/>				
The Trusted Tiny Things application was stable and never crashed.	<input type="radio"/>				
I found the information about the capabilities of timetable service very informative.	<input type="radio"/>				
I was concerned about what information are collected about me when using the NFC device on the bus stops.	<input type="radio"/>				
I am now more aware of the implications that technology can have on my privacy.	<input type="radio"/>				
I found the information provided by the timetable service helpful	<input type="radio"/>				

[] How often did you use the application?

Please choose **only one** of the following:

- All the time
- Very often
- Not so often
- Once or not at all

[]What aspect of the app did you like the most?

Please write your answer here:

[]What aspect of the app did you like the least?

Please write your answer here:

[] Please provide any comments about your experience with the app or any suggestions on how to improve the app, the trusted tiny things service or the bus timetable service.

Please write your answer here:

Controlling internet connected devices

[] Please select appropriate radio box.

Please choose the appropriate response for each item:

	Yes	Uncertain	No	I don't care.
I would like to have control over what organization have access to my data.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would like to have control over what data is collected about myself.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would like to be notified if there are any changes in a service I previously agree to use.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I believe that internet connected devices must be more open and regulated.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would like to choose how I share my data.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I can trust an internet connected device if I can find out what it does.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[] Please provide any final comments on how you would like to be able to control internet connected devices

Please write your answer here:

Thank you very much for your input. Your feedback is valuable to us.

Submit your survey.

Thank you for completing this survey.