

Appendix 1. The initial and final frameworks of analysis.

Table S1. The initial framework

Emerging themes	Sub-theme (category)
1. Oral health care	1.1. Uncertainties about oral health 1.2. Link between oral health and COVID19
2. Types of dental problems	2.1. Dental problems
3. Treatment delaying methods deployed	3.1. Medication use to manage symptoms 3.2. Home remedies use to manage symptoms 3.3. Dental products use to manage symptoms 3.4. Pharmacists help
4. Beliefs about consequences of delaying treatment	4.1. Perceived consequences of delaying treatment 4.2. Acceptability of available treatment options
5. Views on managing dental care response	5.1. Views on gov's response 5.2. Dental services safety
6. Experiences with access to dental care	6.1. Uncertainties about access to dental services 6.2. Accounts of dental care access 6.3. Financial implications for patients

Table S2. The final framework

Meta-theme	Themes	Sub-theme (category)
Oral Health Impact	1. Oral health and self-care	1.1. Uncertainties about oral health 1.2. Uncertainties about oral symptoms of COVID-19 1.3. Impact of COVID-19 on oral self-care
	2. Types of dental problems	2.1. Reported dental problems
	3. Managing symptoms at home	3.1. Medication use to manage symptoms 3.2. 'DIY' methods use 3.3. Dental products or techniques use to manage symptoms 3.4. Emergent role of pharmacists 3.5. 'DIY' dentistry as a public concern
	4. Views on consequences of delaying treatment	4.1. Perceived consequences of delaying treatment 4.2. Acceptability of available treatment options
Dental Service or Care Provision	5. Views on managing dental care response	5.1. Views on gov's response 5.2. Dental services safety
	6. Experiences with access to dental care	6.1. Uncertainties about access to dental services 6.2. Accounts of dental care access 6.3. Sense of inequity and unfairness of access